

Important Phone Numbers

Pediatric Clinic:
652-2543

Pediatric Clinic Fax:
652-3218

Pharmacy:
652-4127

Refill Pharmacy:
652-2777

Central Appointments (CAMO):
916-9900

Immunization Clinic:
652-3279

Value Options Behavioral Health:
(800) 700-8646

Out of area care authorization:
(210) 916-9900

Poison Control
(800) 222-1222



Tips to optimize your visit:

- * When booking an appointment, inform the booking agent of your specific concern. This will ensure the proper appointment type is scheduled.
- * For chronic conditions, whenever possible follow up with the SAME PROVIDER. This will provide better continuity of care and efficiency.
- * Please arrive 15 minutes early. This facilitates a smooth check-in process and allows your child to be seen for the full allotted appointment time.
- * **If you are late, your child will be rescheduled.**
- * Remember, you need an appointment to be seen at the clinic.
- * Multiple medical concerns may require more than one visit. Out of respect to other scheduled patients and to provide quality care for each concern, follow-up appointments may be required. Follow-ups can be scheduled during your appointment.

We appreciate your help & your suggestions!

--- Randolph Pediatric Team

Randolph Pediatric Clinic

359th Medical Group

221 3rd Street West

Randolph AFB, TX 78150

(210) 652-2543



**For appointments or
after-hours help:
Call (210) 916-9900**

No walk-in visits

*Welcome to the RAFB Pediatric Clinic. Our helpful staff is available weekdays from 0730-1600.

*The clinic closes at 1200 the last Wednesday of each month for mandatory training. We also close for federal holidays and Wing down days.

Pediatric Clinic Teams

Panda

Dr Clark
Maj Spahr
Dr Johnson

Koala

Dr McHugh
PNP Hagerman

**The Randolph Medical Clinic does NOT have an emergency room. Please call 911 or proceed to your nearest E.R. if you have a potential medical emergency!*

Pediatric Services Provided:

ACUTE visits are for an immediate concern that can be treated or addressed in a single visit. Examples include ear infections, diarrhea, colds, fever, & difficulty breathing, etc. (15 min)

ROUTINE visits are for issues that have lasted more than one week and require further investigation. Examples include acne, headaches, chronic constipation, referrals & follow-ups. (20 min)

WELL visits should be made when your child is healthy, so a general physical can be accomplished and preventative care can be given.

ESTABLISHED visits are for ADHD and Asthma allowing the provider more time to fully address the needs of your child (30 min)

Our clinic offers a **support group for families of children with special needs**, including autism. We will assist you in locating available resources in the San Antonio area. Please contact the Special Needs Advocate at 210-652-2543.

Find reliable information and use the symptom checker tool at:



healthychildren.org
Powered by pediatricians. Trusted by parents.
from the American Academy of Pediatrics

Well Baby / Child Visits

Appointment schedule: 2-weeks, then 2, 4, 6, 9, 12, 15, 18, 24, 30 months. Yearly well checks/sports physicals after age 3, ideally in birth month.

*Immunizations are given at the Immunization Clinic - no appointment needed! Booster shots are needed at 4 & 11 years of age.

* Flu vaccination is recommended for children 6 months and older

**CAR SEAT INFO:**

Rear facing seats now recommended until at least 24 months.

All children under 8 years or less than 4' 9" should be secured in a properly-fitting child safety seat or booster. (If at least 4' 9" tall or 8+ years, it is not *legally* required in Texas.)

For Texas requirements, visit: http://www.txdps.state.tx.us/director_staff/public_information/carseat.htm

ADDITIONAL SERVICES:**Telephone Consults:**

You may contact the advice nurse during normal duty hours at 652-2543. After hours nurse advice, 916-9900.

Asthma Education:

Classes are held quarterly. Call 652-2543 to schedule.

Throat culture & suture removal †:

Mon - Friday, 0800-1600

† = walk-in services for these issues only

Wart treatments:

Please call 652-2543 for more info.

Medication refills:

For med refills, use the BX refill pharmacy by calling 652-2777. If the order has expired or no refills remain, please call 652-2543 to request a refill. Allow for 3 duty days turnaround and pick up at the main pharmacy. Some meds will require a repeat visit.

Forms:

Please allow up to 5 duty days for forms completion (for daycare, school, etc.)

Suggestions for your home medicine cabinet:

-Bulb syringe & saline drops for infants

-Diaper rash ointment/cream

-Benadryl

-Tylenol

-Motrin

- Mylicon

-Pedialyte

-Ice Packs

-Antibiotic ointment

-Band-aids

-Digital thermometer

NOTE Children less than 6 years old should not use decongestant or cough suppressant medication!